

DISCOVERY HEALTH MEDICAL SCHEME 2023

Discovery Health Medical Scheme, registration number 1125, is regulated by the Council for Medical Schemes and administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider.

Digital cards streamline access to membership details

Discovery Health introduced a digital medical scheme membership card as a digital solution to keeping a membership card with our members. Discovery Health Medical Scheme gives members access to a **digital membership card** on their smartphone. It is a **safe** and **convenient** way to store, access and view their membership details. Healthcare providers can use the information on the digital card to **identify members** of Discovery Health Medical Scheme and to **confirm their membership status**.

How to get a digital card

- Log into the Discovery App
- Under the menu icon, select Medical Aid
- Then select Digital cards
- Upload a photo via your phone gallery in order to view the digital card
- Once the image is loaded, the digital card is available.

How to share the card electronically

- Click the 'Share' icon
- Select method of sharing, example: email, WhatsApp, etc.
- Insert recipient details (email address / cellphone number)
- Send details

Advantages of using digital cards

The digital card serves the same purpose as the plastic card, but it is **more secure** because the digital card can be personalised with a photo of the main member. Another benefit is that the digital card keeps **membership information up to date** in real time.

Downloading your digital card on iOS

Agree to the terms and conditions



Select 'Medical aid' tab and this will be your landing page:



Select the menu button on the top left navigation to access the Digital cards screens



Guide to downloading your digital membership card

Add an image to your digital membership card



Once your image has been changed, it should look like this:



Guide to downloading your digital membership card

Here is the information that will reflect at the back of your digital membership card:

20:24 🕫	.ul 🗟 🔲
<	Û
Health member Updated 2020/0	ship card 8/17
Automatic Updates	
Allow Notifications	
Remove Pass	
Options	
ESSENTIAL DELTA SAVER	
Principal	
STEPHANIE, CARLSON	
ID: 6103306066061 DOB: 30/03/1961	
Dependant Code : 1	
Valid From : 01/12/2009 Valid To :	
valid to .	

A front and back view of what a digital membership card:



Guide to downloading your digital membership card

You can also add your digital cards to your Apple Wallet



Downloading your digital membership card on Android

Step 1: Agree to the terms and conditions



Select 'Medical aid' tab and this will be your landing page:

		ക 🔌 🖘 പി 99% 🛢 09:04
3	Medical aid	
	Car and home insurance	IORTCUTS
~	Investments	
፨ ዯ፝፝፝ኯ፝፟፟ኯ፟	Life insurance	app
	Healthy Company	needs
ER	Rewards statement 2019 🧲	
8	Profile	
\bigcirc	Settings	
 - (3)-	Digital card(s)	
	Visit a Discovery Store	
	Living the decree	
	Discovery news	
3	Scan a code	
←]	Logout	

Guide to downloading your digital membership card

Adding an image to your digital membership card

■ My Profile		≡ My Profile
Tap to edit	Tap to edit	Tap. to. edit
Personal details	Personal details	Personal details
Contact details	Contact details	Contact details
Update banking details	UI Allow Discovery to pictures and record	take d video?
Emergency assist	Er 1 of 2 DE	NY ALLOW Er 2 of 2 DENY
Emergency details	Emergency details	Emergency details
Medical aid details	Medical aid details	Medical aid details
Employer details	Employer details	Employer details
Communication preferences	Communication preferences	Communication preferences
■ My Profile	ି& ¥ ବେଶ 98% ∎ 09:16 ⊠ GALLERY	& ≼ €:il 98% 8 09:17
∞ My Profile	습 ¥ 좋네 98% և 09:16 ፼ GALLERY Pictures	ക்≰ இயி 98% ∎ 09:17 ALBUMS
My Profile My Profile Unit of the profile Guidelines for the photo: The photo must be of the mem end in a character of the photo must be of the mem end in a character on be in the photone on the photone on be in the photone on be in the photone on be in the photone on the p	Shoto ber concerned 09 Mar 2019 09 Mar 2019	& ¥ ∞II 98% ■ 09:17 ALBUMS
My Profile My Profile Tap to edit Guidelines for the photo: The photo must be of the merr only - no other people can be in th th must be a full frontal shot of and shoulders. The photo must offer a sharp, member's facial features, with mis shadows. The photo must contain no ob or accessories (sunglasses, wigs)	A Clarry Contraction of the nimal facial scuring objects, face paint, etc.	€ ¥ €II 98% ■ 09:17 ALBUMS
My Profile Tap to edit Guidelines for the photo: The photo must be of the ment only - no other people can be in the other people can be other people can	A Callery A Callery A Callery A Callery Pictures 10 Mar 2019 09 Mar 2019 09 Mar 2019 09 Mar 2019 09 Mar 2019 06 Mar 2019 06 Mar 2019 06 Mar 2019	€ ¥ €
 My Profile My Profile Tap to edit Guidelines for the photo: The photo must be of the merr only - no other people can be in th only - no other people can be in th The photo must offer a sharp, member's facial features, with mis shadows. The photo must contain no ob or accessories (sunglasses, wigs, Take a picture Select from galle 	A Seal 1988 ■ 09:16 GALLERY PICTURES 10 Mar 2019 10 Mar 2019 09 Mar 2019 09 Mar 2019 09 Mar 2019 06 Mar 2019 06 Mar 2019 06 Mar 2019 10 Mar 2019	€ ¥ € 198% ■ 09:17 ALBUMS
 My Profile My Profile Fap to edit Guidelines for the photo: The photo must be of the merr only - no other people can be in th It must be a full frontal shot of and shoulders. The photo must offer a sharp, member's facial features, with mi shadows. The photo must contain no ob or accessories (sunglasses, wigs). Take a picture Select from galle 	A Seal 1988 ▲ 09316 Callery Callery Callery Callery Callery Callery Concerned In Mar 2019 Of Mar 2019 Try Of Mar 2019	£ ¥ € 198% ■ 09:17 ALBUMS

Once your image has been changed, it should look like this below This is also the information that will show at the back of your digital membership card

Sector Contraction Contractic Contracti	COVERY Medical Scheme 2 o Number	(7		
s	STEPHANIE CARLSON Principal			
610330606 Principal ID	56061	A	ctive Status	
Options Essential De	lta Saver			
Principal STEPHANIE ID: 6103306 DOB: 30/03 Dependant Valid From : Valid To :	CARLSON 5066061 /1961 Code : 1 01/12/2009			
Discovery http://www.	Website discovery.co.za			
Discovery 0860 99 99	Emergency Cor	ntact		
Client serv 0860 99 88 3	ices and hospit 77	al confirmation		
Terms and Click on the conditions	Conditions link below to see	a full set of terms	and	
Hide info		< C	Î	

Guide to downloading your digital membership card

A front and back view of what a digital membership card

		ه ٩٢% 🛋 🛠 🔍 🕼 🕰			🕰 🔌 🖘 اال 97% 🛢 09:19
÷	Membership ca	rds <	÷	Membership cards	
Memb Plan N Essent CARLS	pership no 451276912 lame tial Delta Saver per: ON, S MS	Valid from: 2018-08-01			Discovery Health Medical Scheme
Deper	idants:	6103306066 Date of birth:	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	Emergencies: 0860 99	9 911
beper			Clie	nt services and hospital confirmat	ions 0860 99 88 77