

GUIDE TO DOWNLOADING YOUR DIGITAL MEMBERSHIP CARD

DISCOVERY HEALTH MEDICAL SCHEME
2023



Digital cards streamline access to membership details

Discovery Health introduced a digital medical scheme membership card as a digital solution to keeping a membership card with our members. Discovery Health Medical Scheme gives members access to a **digital membership card** on their smartphone. It is a **safe** and **convenient** way to store, access and view their membership details. Healthcare providers can use the information on the digital card to **identify members** of Discovery Health Medical Scheme and to **confirm their membership status**.

How to get a digital card

- Log into the Discovery App
- Under the menu icon, select **Medical Aid**
- Then select **Digital cards**
- **Upload a photo** via your phone gallery in order to view the digital card
- Once the image is loaded, the digital card is available.

How to share the card electronically

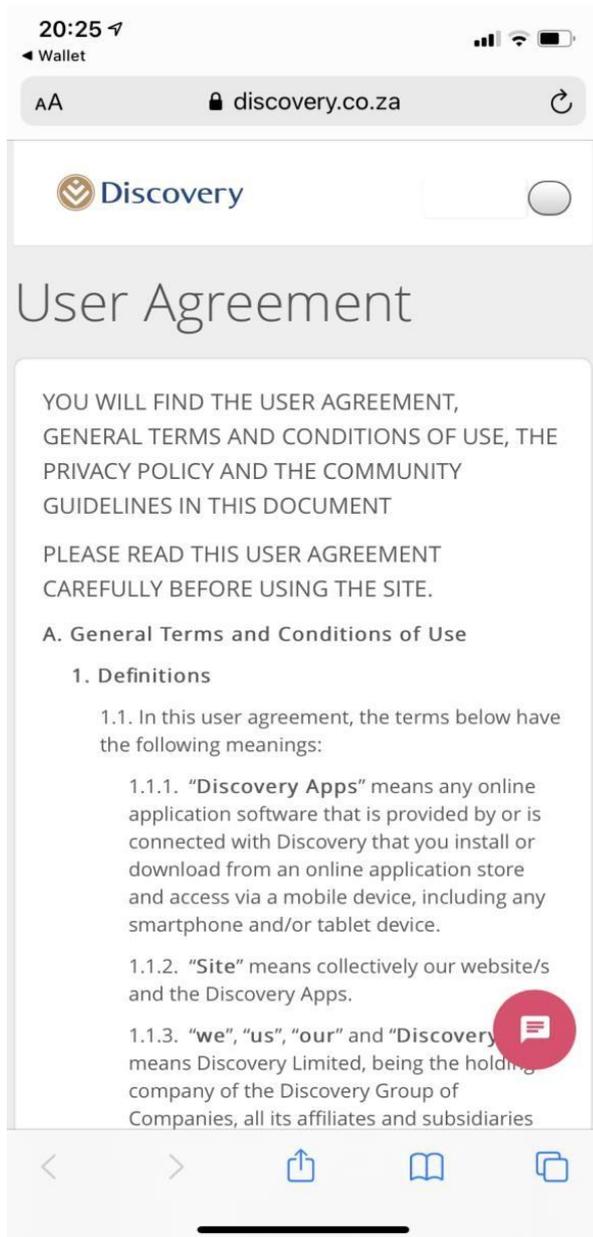
- Click the 'Share' icon
- Select method of sharing, example: email, WhatsApp, etc.
- Insert recipient details (email address / cellphone number)
- Send details

Advantages of using digital cards

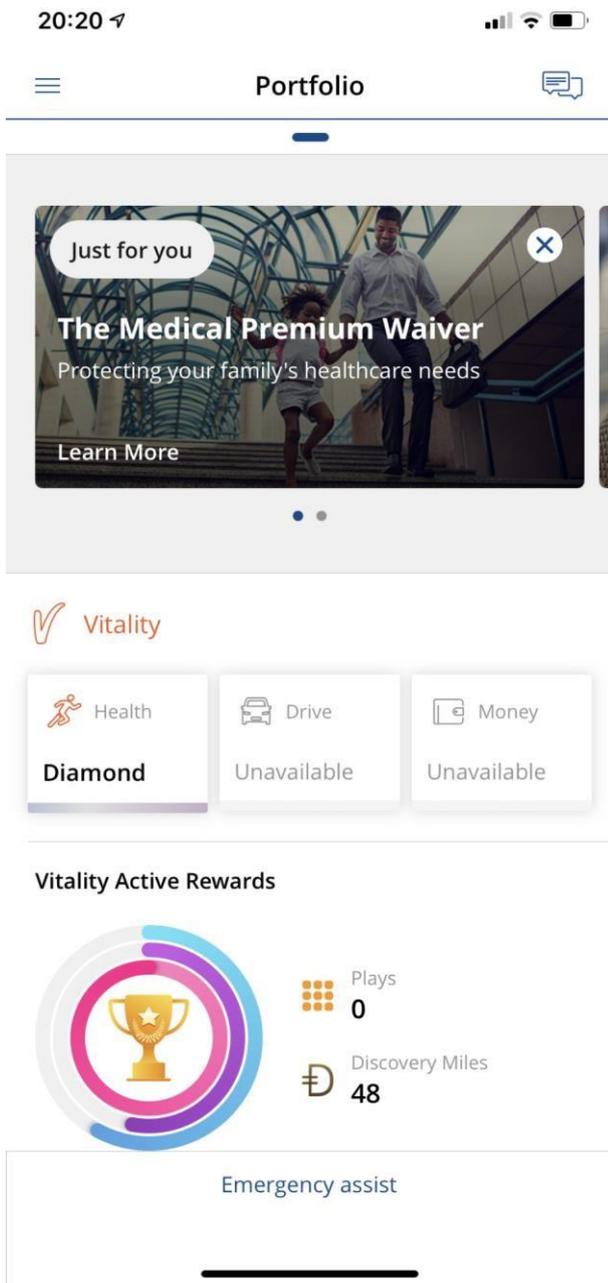
The digital card serves the same purpose as the plastic card, but it is **more secure** because the digital card can be personalised with a photo of the main member. Another benefit is that the digital card keeps **membership information up to date** in real time.

Downloading your digital card on iOS

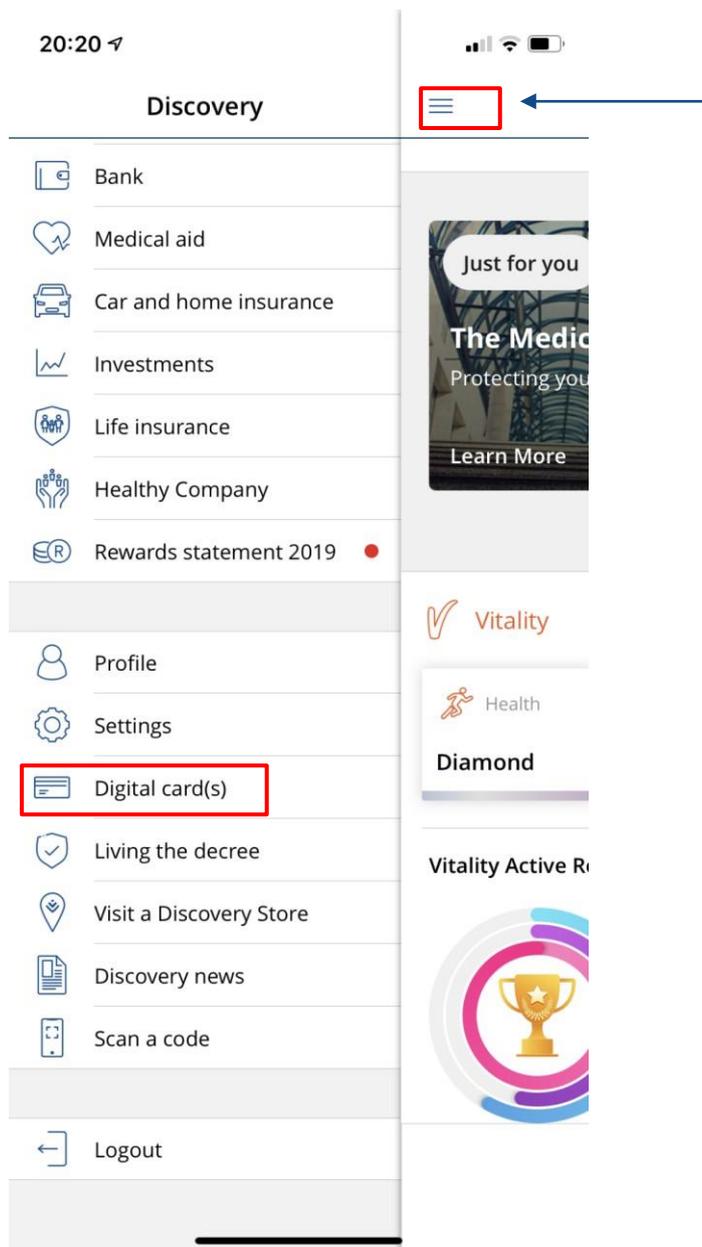
Agree to the terms and conditions



Select 'Medical aid' tab and this will be your landing page:



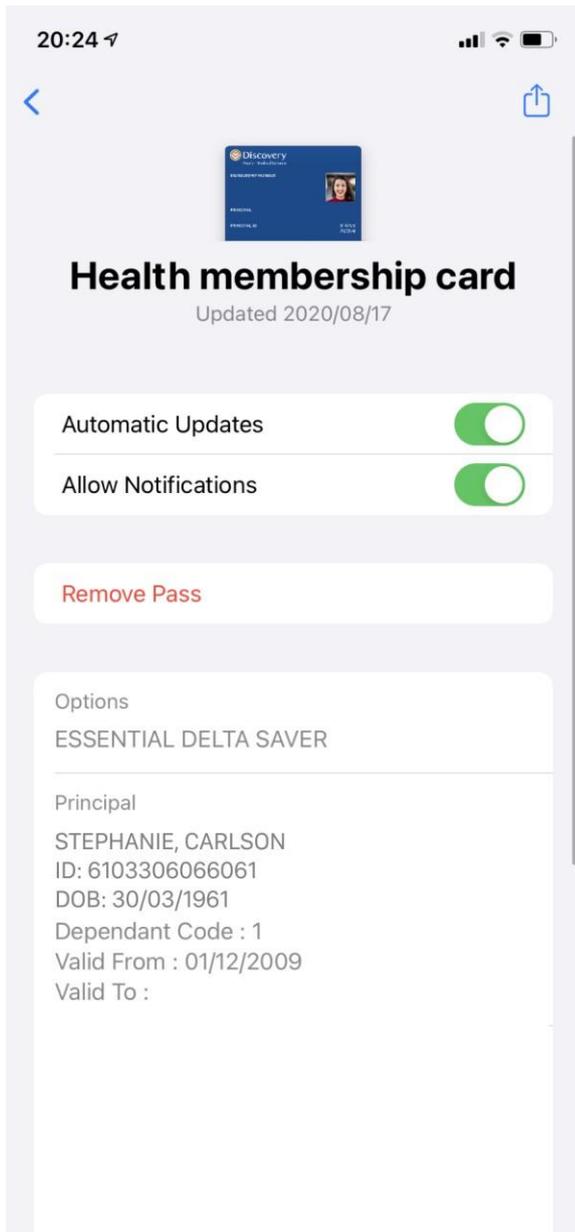
Select the menu button on the top left navigation to access the Digital cards screens



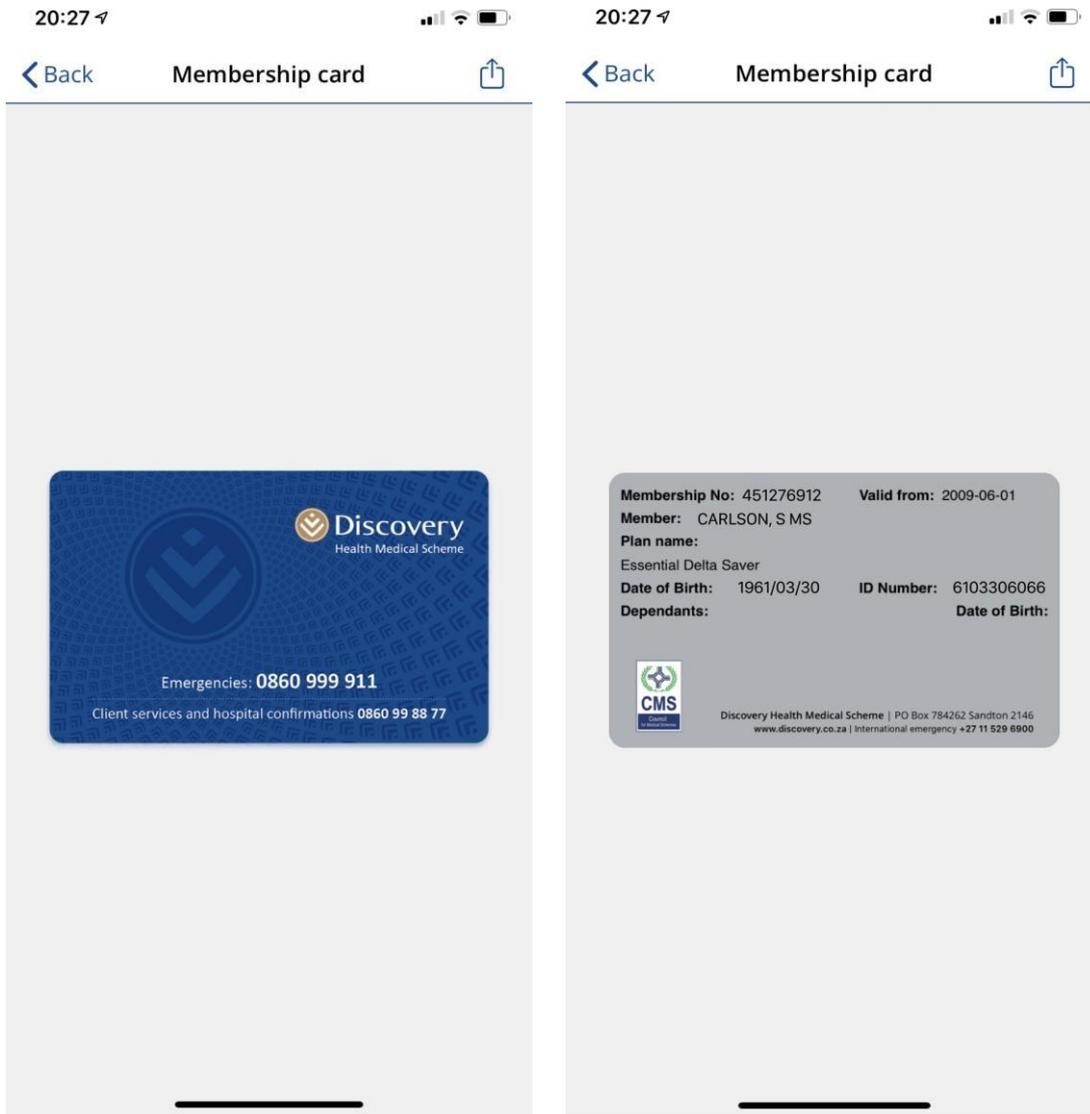
Once your image has been changed, it should look like this:



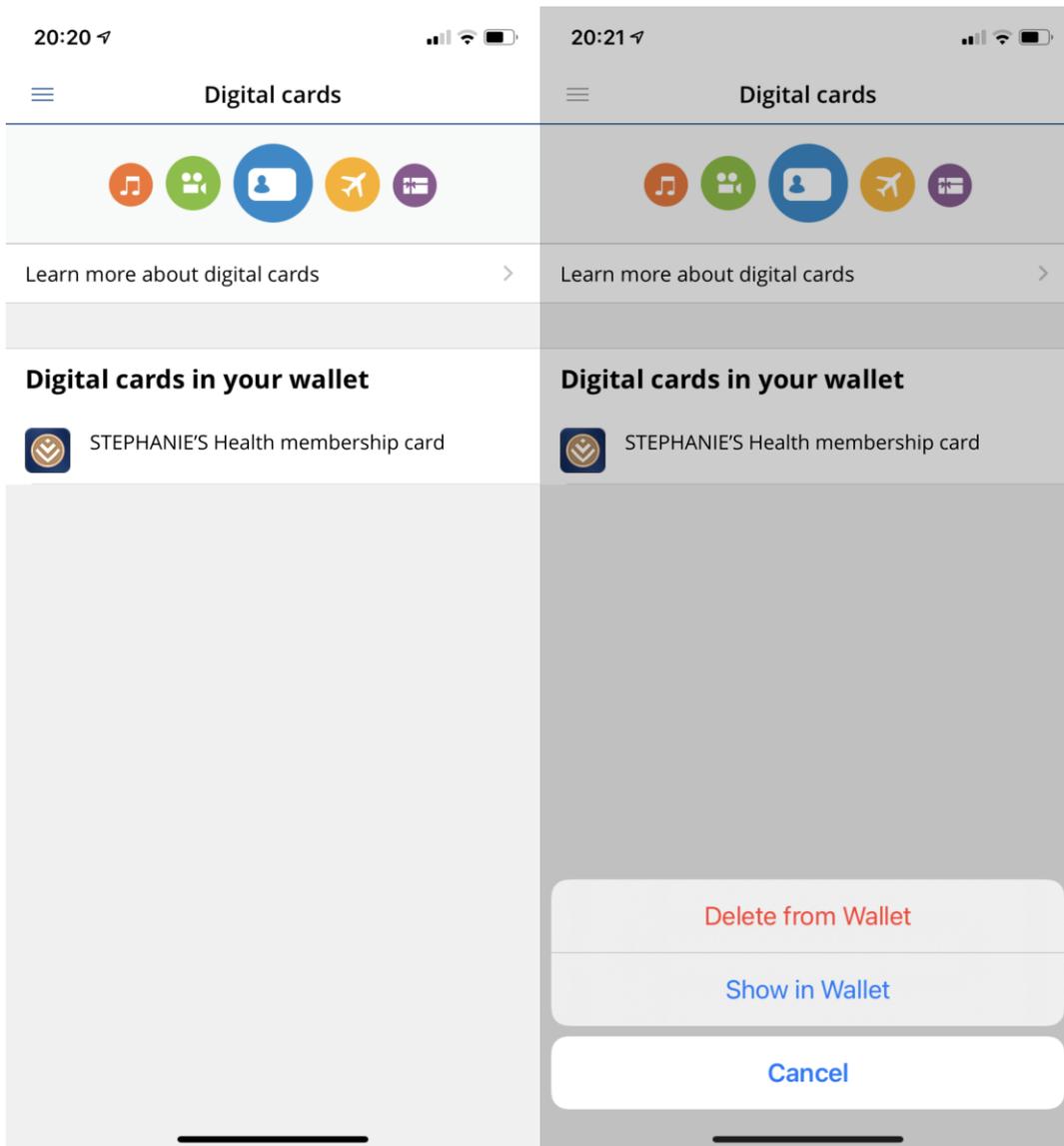
Here is the information that will reflect at the back of your digital membership card:



A front and back view of what a digital membership card:

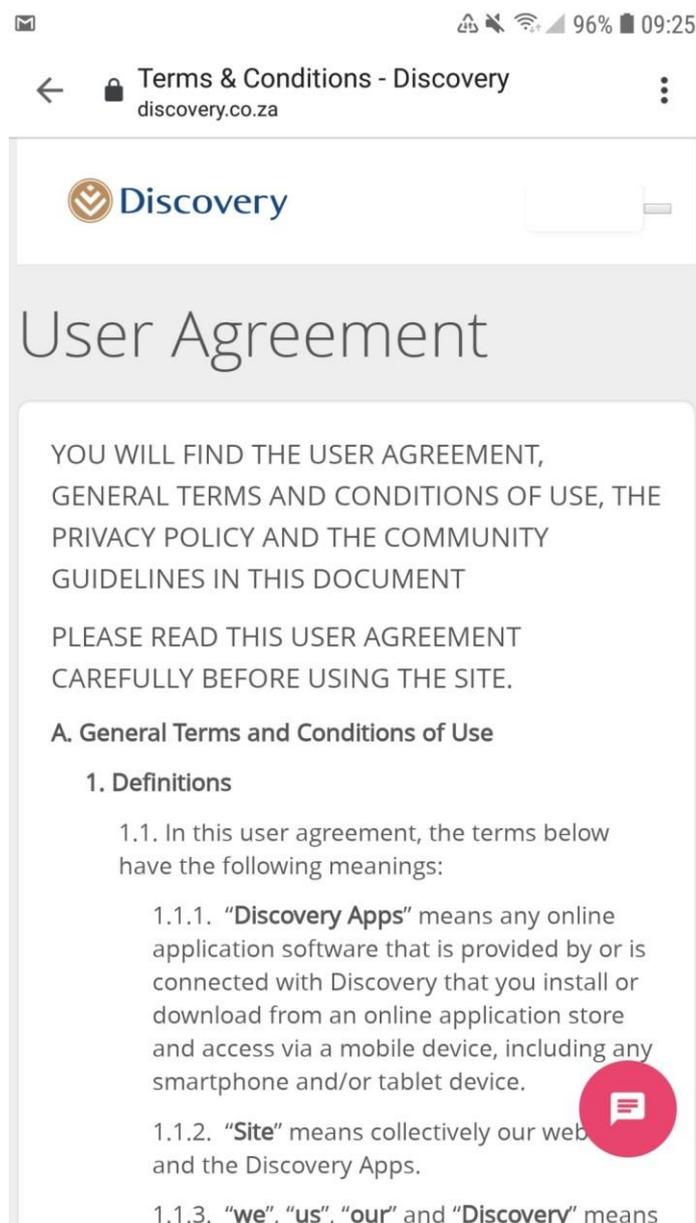


You can also add your digital cards to your Apple Wallet

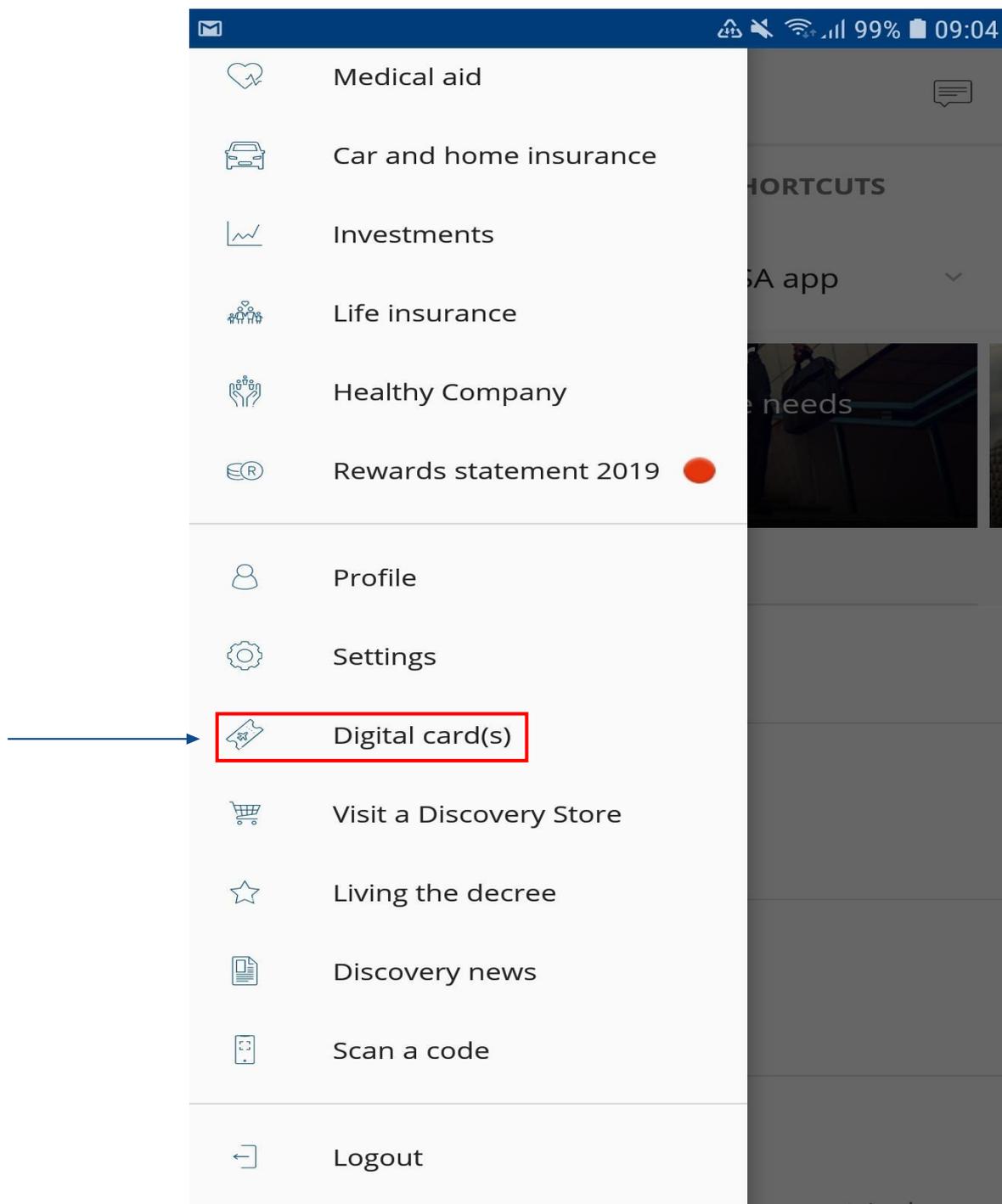


Downloading your digital membership card on Android

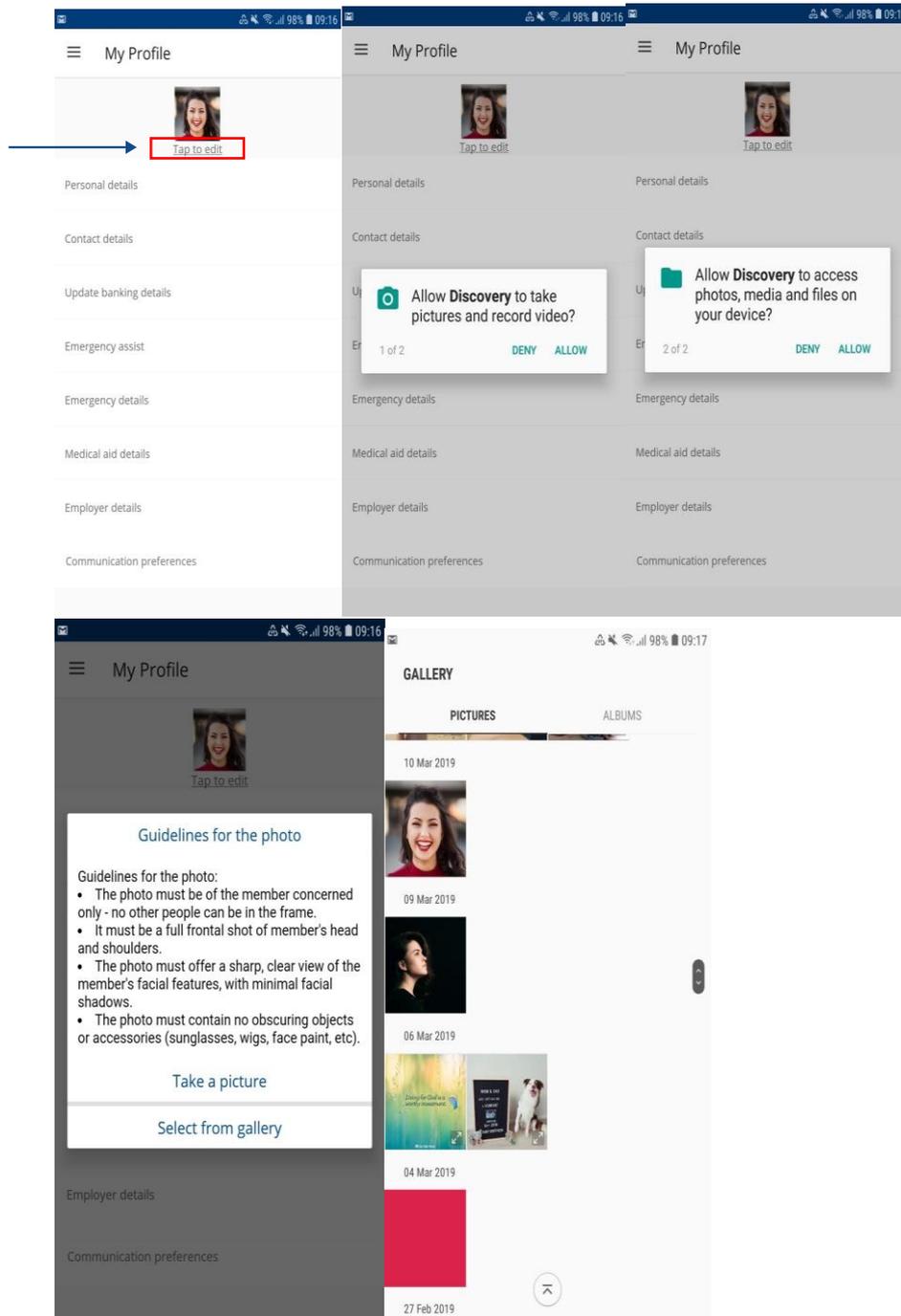
Step 1: Agree to the terms and conditions



Select 'Medical aid' tab and this will be your landing page:



Adding an image to your digital membership card



Guide to downloading your digital membership card

Discovery Health Medical Scheme, registration number 1125, is regulated by the Council for Medical Schemes and administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider.

