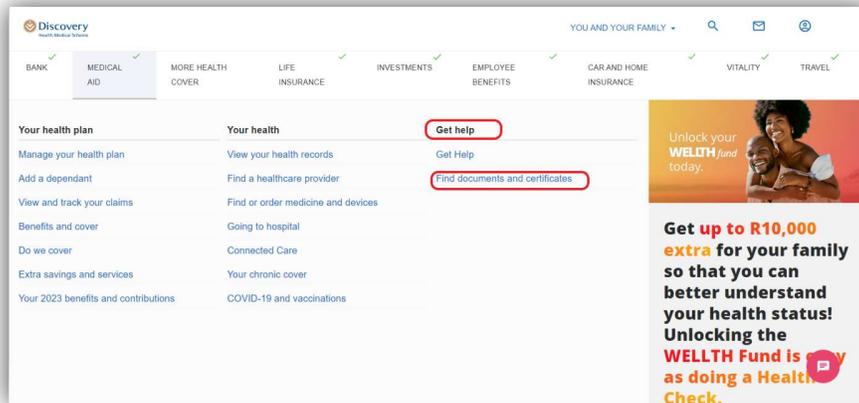


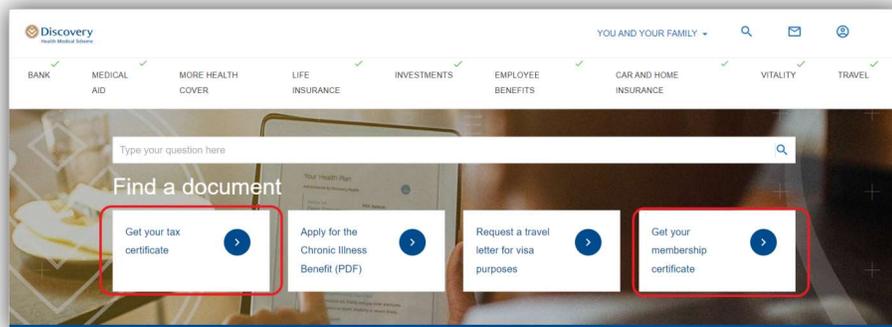
Guide to downloading your Discovery membership or tax certificate

- **Discovery Website:**

1. Log on to your Discovery profile on the Discovery website www.discovery.co.za
2. Select “Medical Aid”
3. Under “Get Help” select “Find documents and certificates”



4. Select “Get your tax certificate” or “Get your membership certificate” and follow the prompts



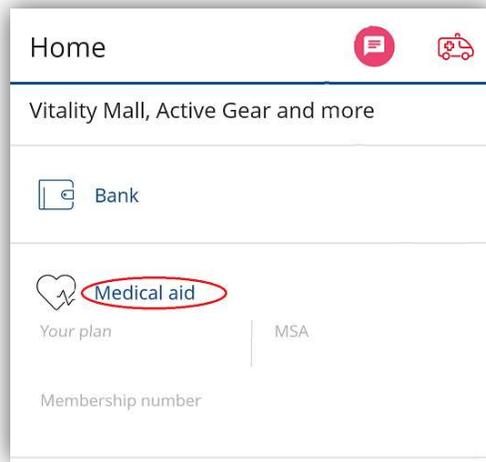
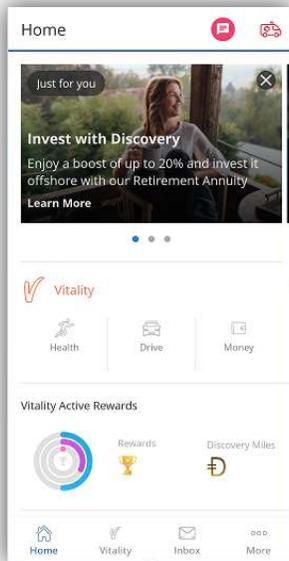
- **Discovery App**

(To use the App you must first be registered on the Discovery Website)

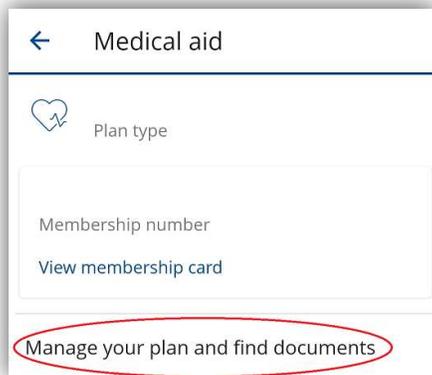
1. Log in to your Discovery App



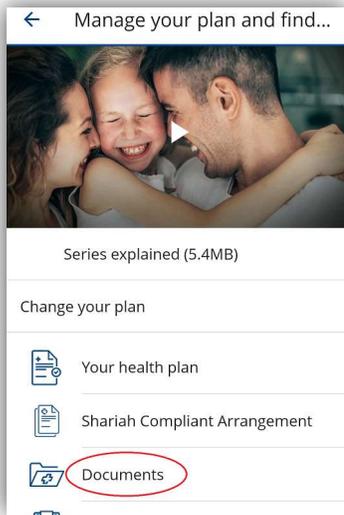
2. On the Home Screen scroll to Medical Aid and click/tap



3. Click/Tap “Manage your plan and find documents”



4. Click/Tap “Documents”



5. Click/Tap the arrow for “Member certificate” or “Tax certificate” and follow the prompts. You will be asked to confirm the email address where the certificate must be sent to and if it is a tax certificate you can also request the year you are looking for. Once you have selected the relevant information click “Send”

